





Office of ENERGY EFFICIENCY & RENEWABLE ENERGY

#### DOE's Waste Reduction Network:

- Open to all existing Better Plants partners
- Goals are flexible
- Six goal options based on partner feedback
- Quarterly webinars
- Bi-monthly newsletter
- Access to new waste-related tools, trainings and programmatic elements

#### **Waste Goal Options**







#### Waste Virtual INPLT Agenda

- Week 1 (February 18<sup>th</sup>) Introduction: Waste Diversion and Reduction 101
- Week 2 (February 25<sup>th</sup>) How to Effectively Track and Measure Your Waste
- Week 3 (March 4<sup>th</sup>) Source Reduction and Waste Minimization Techniques
- Week 4 (March 11<sup>th</sup>) Finding Outlets for Hard to Manage Waste Streams
- Week 5 (March 18<sup>th</sup>) Construction Waste Management and Green Building Certifications
- Week 6 (March 25<sup>th</sup>) Scope 3 Emission Considerations
- Week 7 (Aril 1st) Implementation of a Waste Diversion Program Developing a Roadmap to Zero Waste
- Week 8 (April 8<sup>th</sup>) Conclusions, Summaries, and Wrap up Presentations





#### Plan of Action



#### Today, we will:

- Review the previous training
- Discuss the homework
- Lecture on today's topic,
   "Implementing a Waste Diversion Program"
- Test your knowledge with a Kahoot! quiz
- Conduct a Q&A session





#### Takeaways

#### Today, you will learn:

- How to prioritize waste reduction opportunities
- How to structure a waste diversion program
- What should be included in a roadmap to zero waste to landfill
- Which third-party certification are relevant for waste

#### **Waste Goal Options**







#### Presenters from Sustainable Solutions Corporation



Tad Radzinski, PE, SEP, LEED AP, SFP President Sustainable Solutions Corporation



Nick Mummau, LEED Green Associate Project Manager Sustainable Solutions Corporation



Julia Mascho, EIT, LEED
Green Associate
Sustainability Analyst
Sustainable Solutions Corporation





## Quick Review Remembering Session 6



### Session 6 Review: Which of the following would not fall under Scope 3 emissions?

Please respond to the Zoom poll

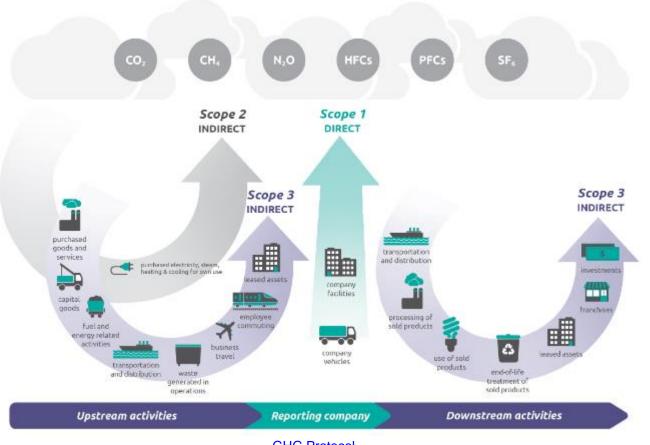
**Answer:** Onsite water treatment





#### Review: Scope 3 Emission Considerations

#### Overview of GHG Protocol scopes and emissions across the value chain



#### In the last session you learned:

- Overview of greenhouse gas reporting frameworks
- Various categories for Scope 3 emissions
- Calculation methodologies for quantifying Scope 3 emissions
- How to integrate sustainability into sourcing and procurement

GHG Protocol





### **Homework Discussion**



#### Homework Takeaways

#### **Overview**

 Estimate the current waste diversion rate for the site. Considering the strategies discussed over the previous sessions, identify minimizable or divertible wastes and state their influence on the diversion rate.

#### **Takeaways**

- Diversion rates were variable company to company and industry to industry
  - Ranges were from under 25% to up over 90%
- Regardless of diversion rate, homework noted streams that could be minimized
  - Proposed minimization increased diversion rate varying amounts
- Efforts to implement strategies to increase the diversion rate would involve numerous parties





# Today's Topic: Implementation of a Waste Diversion Program

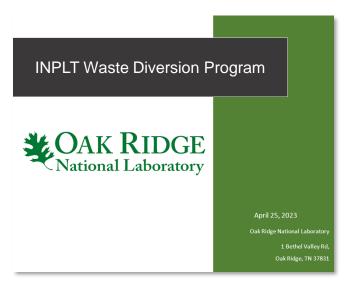


# Developing a Waste (Minimization and) Diversion Program



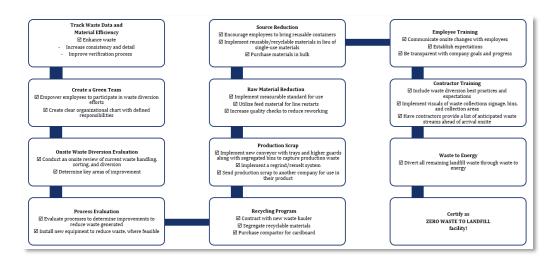


#### Structures for Reaching Zero Waste to Landfill



#### **Waste Diversion Program**

- Sets your company's approach to waste diversion and minimization
- Establishes policies, procedures, and the base structure for company-wide waste management



#### **Zero Waste to Landfill Roadmap**

- Detailed plan for achieving your zero waste goals
- Organizes strategies by priority
- Sets a timeline for implementation

These will look different to fit your company's specific goals!





#### **OPERATION ZERO WASTE**

8-Step Process to Achieve Zero Waste to Landfill



1

UNDERSTAND THE WASTE

Conduct site visit to characterize and measure all material flows and waste streams.



2

DEVELOP
WASTE DIVERSION
ROAD MAP

Develop comprehensive waste minimization and diversion strategy.



3

FIND NEW
OUTLETS FOR
MATERIALS

Identify new outlets for difficult to manage waste streams to divert from landfill.



4

REPORT OUT
MEETING WITH
CLIENT

Share the road map and areas for improvement.



5

PROCEDURE DEVELOPMENT

Create policies for employees to assist with correct waste handling practices.



6

EMPLOYEE TRAINING

Educate employees and assist in road map implementation. Third-party Verification

7

CERTIFY IMPROVEMENTS

Audit and certify waste minimization and diversion achievements.

Third-party Verification

8

MARKET ACHIEVEMENTS

Utilize various social media platforms to market client achievements.

#### **Waste Diversion Program Overview**









### How do you create a waste diversion program?

- 1. Establish a Green Team
- 2. Gather and review data
- 3. Determine your areas of focus
- 4. Establish policies and procedures
- 5. Prioritize opportunities
- 6. Develop a Zero Waste to Landfill Roadmap
- 7. Review program regularly





### 1. Establish a Green Team



# **Poll:** True or false – a Green Team should only include people with job roles and responsibilities related to the environment.

Please respond to the Zoom poll

**Answer:** False

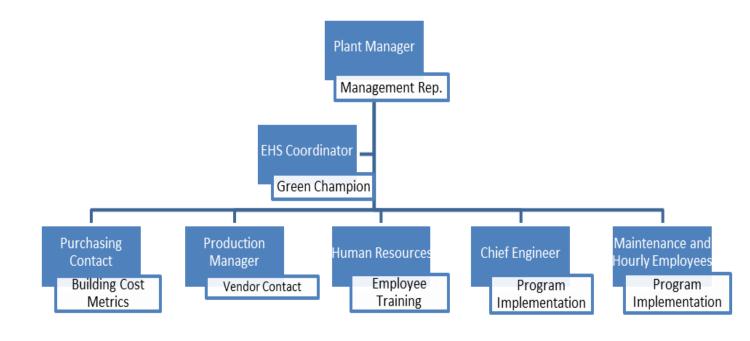




#### 1. Establish a Green Team

#### Who should be involved?

- Key personnel from various areas who:
  - Are from different levels of the organization's structure
  - Can give context to data
  - Know how waste streams are segregated, generated, and handled
    - Understand the process
  - Oversee waste hauler contracts and communication
  - Are best suited to identify and implement possible solutions







## Question: Do any of you have a Green Team at your facility? If so, what roles are involved?

Please type your responses in the chat





#### 1. Green Team Communication

- Personnel from various areas can support each other on sustainability initiatives
- There is value in having different stakeholders
  - Example: To influence change, one group may focus on a waste diversion rate increase, another on the cost benefit, and a third may only be interested in influences on production metrics
- Bring considerations on how changes will influence other areas
  - Environmental Health and Safety
  - Manufacturing
  - Research and Development
- Quality Assurance
- Marketing
- Sourcing/Procurement







#### 1. Green Team Communication

#### Ask critical questions

- How do the proposed changes influence our sustainability goals?
- How will stakeholders, customers, or suppliers view these changes?
- How should we market the sustainability story or these changes?
- If this change saves the company money, how should this money be used?
- Will the time to pay for or implement changes impact other areas of the facility?
  - Will other budgets be trimmed?
  - Will processes be interrupted?







#### 1. Example: Green Team in Action

**Opportunity**: Labels were applied to bottles after they were filled. Issues with labels then led to entire bottles of liquid product thrown away.

To implement a solution, viewpoints from the following Green Team members were vital:

- EHS: Provided waste data and assisted in ROI calculation
- Manufacturing: Evaluated changes in line design to apply and check labels before bottles were filled
- Quality Assurance: Identified areas for additional checks and ensured line design changes would not impact product quality





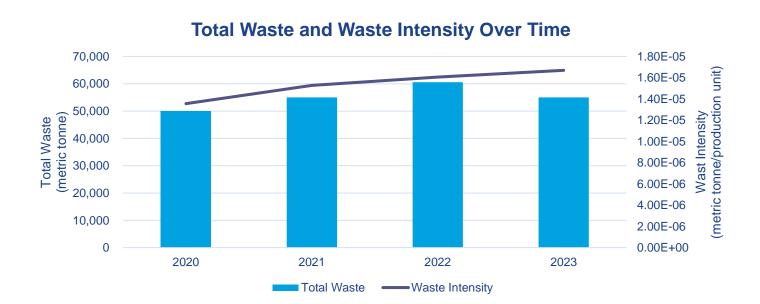




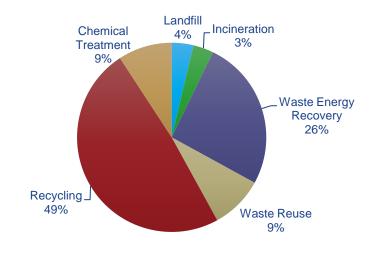


#### **Recall strategies from Session 2!**

- Compile data and review data trends
- Benchmark
  - Metrics for benchmarking such as production or operating hours
  - Utilize benchmark and trends to establish key performance indicators



#### Waste by End-of-Life Disposition







#### **Recall strategies from Session 2!**

- Establish data review procedure including:
  - Personnel in charge of gathering and reviewing data
  - Frequency of review
  - Considerations for ensuring quality control

<b>Waste Stream</b>	Unit	Value	Cost (\$)	Outle	t (Current)	
Production Scrap	Tons			Reuse		
Sand	Tons			Reuse		
Raw Material	Tons			Reuse		
Raw Material	Tons			Recycle		
Bag House Dust	Tons			Landfill		
Pallets	Tons			Recycling		
Pallets	Tons			Reuse		
Metal	Tons			Recycling		
Cardboard	Tons			Recycling		
Wood	Tons			Recycling		
Oils	Tons			Landfill		
Oils	Tons			Waste-to-Energy		
Paint	Tons			Landfill		
Paint	Tons			Waste-to-Energy		
Plastic Tote	Tons			Reuse		
Drums	Tons			Recycling		
Electronic Waste	Tons			Recycling		
Plastic Film	Tons			Recycling		
Plastic Film	Tons			Waste-	End-of-life	
Hazardous Waste	Tons			Landfi	Landfill	
Hazardous Waste	Tons			Waste-	Recycling	

σ	
End-of-life	Code
Landfill	LA
Recycling	RE
Offsite Reuse	FR
Onsite Reuse	NR
Waste-to-Energy	WE
Incineration	IN
Anaerobic Digestion	AD
Compost	CO
Other	OT

Landfi Waste

Vaste Stream	Code #
roduction Scrap	01
and	02
aw Material	03
ag House Dust	04
allets	05
allets	06
letal	07
ardboard	08
/ood	09
ils	10
aint	11
lastic Tote	12
rums	13
lectronic Waste	14
lastic Film	15
azardous Waste	16
lant Trash	17





Plant Trash

Plant Trash

Tons

Tons

- Determine what (if any) metrics will be disclosed publicly
  - How you communicate your progress externally depends on the available data
- Will you need to improve how data is collected and verified before setting public targets?



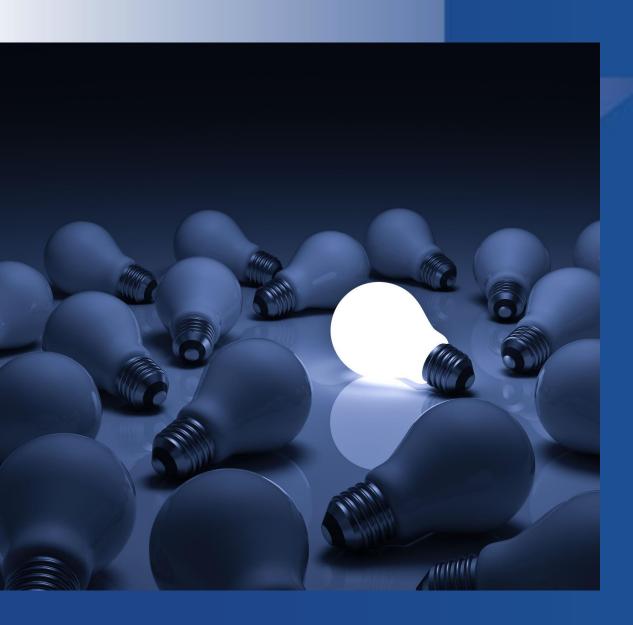
#### Fiscal Year 22/23 Data

- > Plastic packaging: 712,000 metric tons
- > Recycled plastic resin: 101,000 metric tons
- Percent total resin from recycled sources: 14% recycled resin
- Manufacturing waste diverted from the landfill: 676,000 metric tons
- Zero manufacturing waste to landfill: Achieved and maintained since 2020

Procter & Gamble







### 3. Determine Areas of Focus



#### 3. Determine Areas of Focus

### Recall strategies from Sessions 1, 2, and 3

- Review the data
- Conduct an onsite assessment and waste characterization
- Evaluate production processes
- Adjust focus based on results achieved







## Question: What are some waste-related focus areas for you onsite?

Please type your responses in the chat

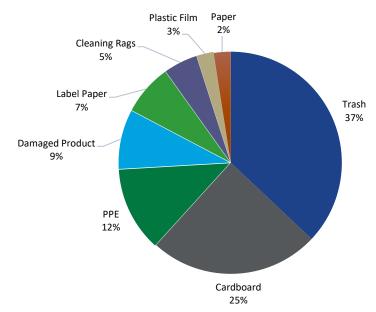




#### 3. Determine Areas of Focus

- Identify your major opportunities
  - What are the largest waste streams onsite?
  - Where is the most money spent on waste management?
  - Where does the design of the product influence waste at the manufacturing site?
  - What were the key findings from the waste characterization?

#### Plant Operations Trash Waste Characterization Breakdown



#### **Example Questions:**

- How do we improve cardboard recycling?
- Do we have a vendor who will recycle PPE and label backing paper?
- What are the sources of the damaged product waste?





#### 3. Determine Areas of Focus

### Continue with site or company-specific needs

- Ask critical questions regarding waste diversion
  - Is waste segregated enough to maximize diversion?
  - What are critical barriers limiting the ability to divert the waste streams?
  - What kinds of outlets exist for the waste materials generated?
  - Which processes or buildings result in the most waste?
  - Is there enough space or infrastructure to improve to the extent desired?









## 4. Establish Policies and Procedures



#### 4. Establish Policies and Procedures

- Create standard processes and procedures including:
  - Establishment of roles and responsibilities
  - Waste tracking and verification procedure
    - Identify which metrics are important
  - How to handle key waste streams
  - Methods for evaluating processes to identify opportunities for improvement
  - Strategies for waste minimization onsite
  - Standardize waste business case calculation process







#### 4. Establish Policies and Procedures

#### **INPLT Waste Diversion Playbook**



April 25, 2023

Oak Ridge National Laboratory

1 Bethel Valley Rd,

Oak Ridge, TN 37831

#### Waste Minimization and Management Checklist

Applicable to: Manufacturing, Warehouse, and Office Spaces

**General Waste Strategies** 

- Consider generating a waste diversion and minimization playbook
  - A document which would be made available to all assets of the company
  - Living document that would change over time
  - Include strategies and best practices for various areas
    - Research and Development
    - Procurement
    - Manufacturing
    - EH&S
    - Warehouses
    - Offices





# 4. Example: People Proofing

- Establish consistency onsite through clear:
  - Containers
    - Size, color, labeling, liner or no liner, and location
  - Signage
    - Are bilingual signs necessary?
    - Ensure signs are at eye level
  - Centralized waste collection areas
- Continually train and remind employees of waste handling procedures and expectations









# 4. Example: Building Business Case

- Establish a procedure for considering waste in project evaluations
  - If evaluating a non-waste-focused project, ensure its included
  - If evaluating a waste-specific project, how will the changes influence other areas?
    - Material and packaging savings
    - Reduction in personnel material handling
- Make waste considerations a part of the project funding process

Category	Data	Additional Information
Material Usage (Unit)		
Material Cost		
Material Savings (Unit)		
Material Cost Savings		
Current Waste Disposition		
Proposed Waste Disposition		
Waste Total (Unit)		
Current Waste Cost		
Waste Savings (Unit)		
Waste Cost Savings		
Additional Cost Savings		Example: The reduction of this waste will allow one person to be dedicated to a more pertinent need onsite.
Additional Benefit		Example: Current handling of material is a safety risk, and the proposed change would eliminate this risk.









# Question: What are some things that could influence the priority of waste reduction opportunities onsite?

Please type your responses in the chat





In general, completion of step one establishes prioritization for steps two and three:







- Priority of waste reduction and minimization opportunities will vary site to site, company to company, and industry to industry
- Influences on these priorities could be
  - Company sustainability goals and their timeline
  - Corporate or stakeholder pressure
  - Legislation
  - Buy-in from company or personnel
  - Availability of
    - Personnel
    - Space at facility
    - Capital
    - Regional waste outlets







### How to prioritize reduction opportunities?

- Begin with a review of:
  - Relevant data
    - Waste, raw materials and packaging volumes, frequency, and costs
  - Waste handling and segregation onsite
  - Manufacturing processes and waste generation points
  - Relevant policies or procedures
  - Stakeholder interest
  - Competitor commitments or progress
  - Applicable regulations
- Utilize review to identify opportunities







### How to prioritize reduction opportunities?

- Begin with low or no cost opportunities
  - Review procedures and processes onsite and work to improve
    - Improving data collection, tracking, and review
    - Conducting employee trainings
    - Improving housekeeping and inventory control
  - Increasing segregation onsite
    - Implement signage
    - Reorganize bin locations
  - Identification of waste outlets to better divert waste streams
    - Establishing takeback programs with suppliers
    - Baling or compacting waste streams
  - Simple strategies for implementation
    - Purchasing a raw material in bulk







### How to prioritize reduction opportunities?

- Continue with opportunities which may take longer time, effort, or capital to design, plan, and implement
  - Redesigning a product to incorporate recycled materials
  - Optimizing product or packaging size
  - Upgrading equipment to reduce waste generated









# 6. Developing a Roadmap



# 6. Developing a Roadmap

- Your Zero Waste to Landfill roadmap is your plan for achieving your zero waste goals
  - Organizes your strategies by priority
  - Sets a timeline for implementation
- It can be a graphic with steps, a detailed document, or both





# 6. Developing a Roadmap

# How do you put together your waste reduction opportunities?

- Organize steps to achieve a waste minimization and diversion goal
  - Steps may be based on logical priority, time and effort, number of personnel needing involved, capital, and more
    - For example, you may not be able to divert a waste stream until you segregate it from other waste streams
    - The order of key steps will vary from site-to-site or company-tocompany







**Poll:** In general, for a roadmap to achieve zerowaste to landfill, at what point is it recommended to send residual waste to waste-to-energy?

Please respond to the Zoom poll

**Answer:** Last

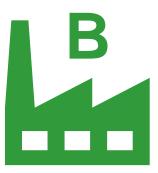






### **Company A**

- Inconsistent waste handling and segregation
- Minimal data availability and review
- No Green Team
- 40% waste diversion from landfill
- Poor material segregation
- Company goal to achieve zero waste to landfill by 2030



### **Company B**

- Consistent implementation of key waste procedures
- Has a Green Team
- 80% diversion from landfill
- Challenges with resource efficiency
- Company goal to reduce waste intensity by 20% by 2030







#### **Ongoing**

#### Track Waste Data and Material Efficiency

- ☑ Improve waste tracking
- Increase consistency and detail
- Improve verification process

#### **Create a Green Team**

- ☑ Empower employees to participate in waste diversion efforts
- ☑ Create clear organizational chart with defined responsibilities

#### **Onsite Waste Diversion Evaluation**

- ☑ Conduct an onsite review of current waste handling, sorting, and diversion
- ☑ Determine key areas of improvement

#### **July 2025**

#### **Process Evaluation**

- ☑ Install new equipment to reduce waste, where feasible

#### Waste Collection December 2025

- ☑ Evaluate buildings individually for divertible streams
- ☑ Establish collection for divertible materials
- ☑ Ensure appropriate bins are available for streams generated in an area

#### **Waste Segregation**

- ☑ Utilize contestant bin colors and sizes for waste streams
- ☑ Ensure clear labeling on waste containers☑ Place bins in consistent locations

#### **Recycling Program**

- ☑ Contract with a waste hauler
- ☑ Segregate recyclable materials☑ Purchase compactor for cardboard

#### Source Reduction

- ☑ Encourage employees to bring reusable containers
- $\ oxdot$  Implement reusable/recyclable materials in lieu of single-use materials
  - ☑ Purchase materials in bulk

#### January 2026

#### **Employee Training**

- ☑ Communicate onsite changes with employees☑ Establish expectations
  - $\ensuremath{\square}$  Be transparent with company goals and progress

#### March 2026

#### **Contractor Training**

- ☑ Include waste diversion best practices and expectations
- ☑ Implement visuals of waste collections signage, bins, and collection areas
- ☑ Have contractors provide a list of anticipated waste streams ahead of arrival onsite

#### December 2026

#### Waste to Energy

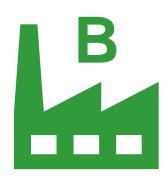
☑ Divert all remaining landfill waste through waste to energy

#### **July 2027**

Certify as ZERO WASTE TO LANDFILL!







#### May 2025

#### Evaluate Waste Data and Material Efficiency

☑ Evaluate highest cost waste streams

#### **Onsite Waste Minimization Evaluation**

☑ Conduct an onsite review of current waste generation

☑ Determine key areas of improvement

#### June 2025

#### **Process Evaluation**

☑ Evaluate processes to determine improvements to reduce waste generated

☑ Install new equipment to reduce waste, where feasible

#### **Collaboration Between Business Groups**

☑ Where product design is a source of waste, collaborate with R&D, Quality, and Product Design teams on waste minimization projects

#### Source Reduction

☑ Encourage employees to bring reusable containers

☑ Implement reusable/recyclable materials in lieu of single-use materials

☑ Purchase materials in bulk

#### December 2025

#### **Raw Material Reduction**

 $\ensuremath{\square}$  Implement measurable standard for use

☑ Utilize feed material for line restarts

☑ Increase quality checks to reduce reworking

#### **Production Scrap**

☑ Implement new conveyor with trays and higher guards along with segregated bins to capture production waste

 $\square$  Implement a regrind/remelt system

 $\ensuremath{\square}$  Send production scrap to another company for use in their product

#### August 2025

#### **Waste Vendor Identification**

 $\ensuremath{\square}$  Contract with waste vendors for hard-to-manage waste streams

#### January 2026

#### **Employee Training**

☑ Communicate onsite changes with employees

☑ Establish expectations

☑ Be transparent with company goals and progress

#### March 2026

#### **Contractor Training**

☑ Include waste diversion best practices and expectations

☑ Implement visuals of waste collections signage, bins, and collection areas

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#### December 2026

#### **Waste to Energy**

☑ Divert all remaining landfill waste through waste to energy

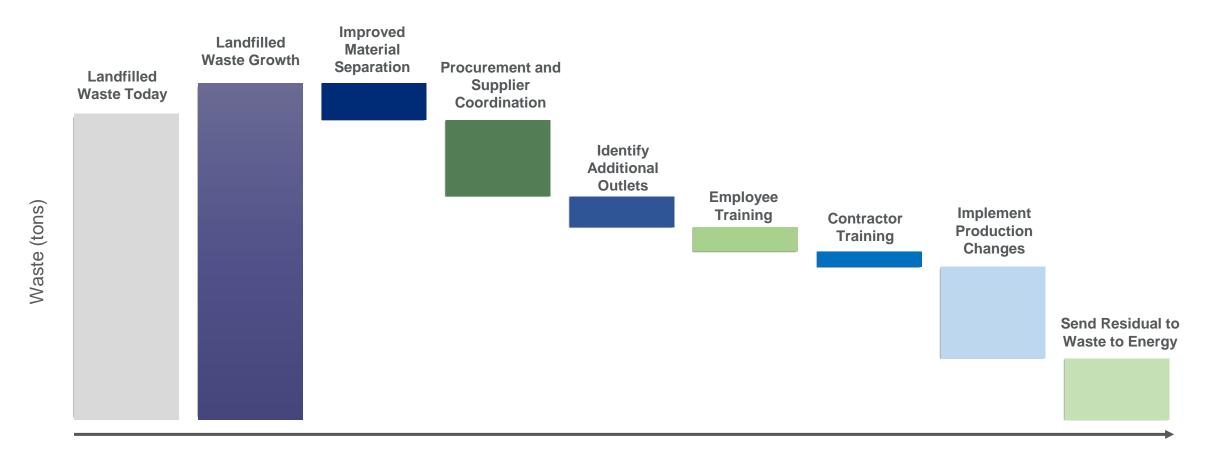
#### **July 2027**

Certify as ZERO WASTE TO LANDFILL!

**Quantify WASTE INTENSITY reduction!** 







Progress towards Zero Waste to Landfill





# **Question:** What are some steps that would need to be included in your roadmap to zero-waste to landfill?

Please type your responses in the chat







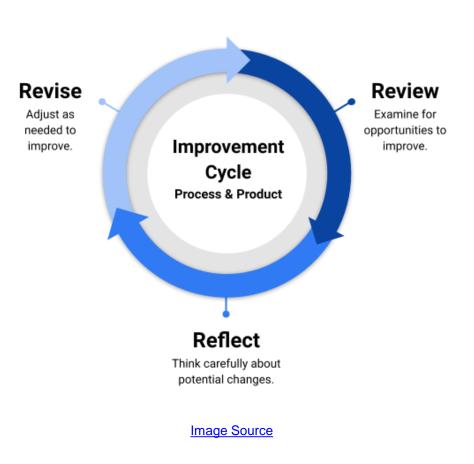
# 6. Review Program Regularly



# 5. Review Program

# Engage in regular program review, including considerations such as:

- Which personnel were not involved that are needed?
- What data is not available but is necessary?
- What is the progress towards our goals?
  - Are there issues? What are they?
- What is the plan after the current project is complete?
- Will next year's focus be the same as this year?
- What has been the response to the changes?
  - Is production flow being interrupted?
  - Are employees disgruntled with the changes?
  - Are the results as good as anticipated?







# Greenwashing



# Question: What does greenwashing mean to you or your company?

Please type your answer in the chat





# What is Greenwashing?

When talking about your waste diversion achievements, it's important to avoid **greenwashing**.

- Greenwashing: a form of misinformation often used to entice a green consumer
- Types of greenwashing
  - Misleading labeling which lacks specific information
  - Use of general, non-specific terms such as "sustainable" which are not verifiable
  - Picking data to highlight green practices while hiding harmful ones
  - Unsubstantiated claims
    - Example: labeling a trash bag as recyclable





# Identifying and Avoiding Greenwashing

- Marketers of green products typically offer specific and detailed information
- The Federal Trade Commission (<u>FTC</u>) offers guidelines to differentiate green from greenwashed products
  - Claims should specify what part of the product they pertain to; whether it be the product, packaging, or a portion of either
  - Claims should not overstate an environmental benefit intentionally or by implication
  - If a claim is made in reference to a competitor, the claim should be verified
- California
  - Since 2012 has restricted the use of certain ESG terms on plastic products





# Legislation Addressing Greenwashing

### EU Green Claims Directive

- Proposed set of detailed rules regarding the marketing of company's environmental impacts and performance
  - Not yet in effect, estimated to take effect in the next few years
- Rules would focus on voluntary claims and not mandatory
  - Mandatory claims would fall under already existing regulation
- Directive is expected to apply to most companies including small and medium enterprises
  - Companies with less than ten employees or under €2 million in annual revenue would be exempt
- Key notes:
  - Assessments regarding environmental claims need to consider life-cycle impacts of the product
  - Sustainability labels without third-party verification are prohibited





# Legislation Addressing Greenwashing

# Complying with EU Green Claims Directive



- Adopt a life cycle approach (from raw materials to end of life) and use widely-recognised scientific approaches and evidence when calculating
  environmental impacts and overall environmental performance of a product or organisation.
- Identify and include environmental impacts that contribute significantly to overall environmental performance in the analysis. Ensure any
  environmental trade-offs are included in the analysis. Examples may include CO2 savings in the manufacturing stage leading to CO2 increases
  in the use phase, and water consumption savings leading to increases in greenhouse gas emissions in the manufacturing stage.
- Base any comparisons with other products and organisations on equivalent information and data.
- Review and update any data and information used in the analysis at least every five years.
- Only use environmental labels that are transparent, independently verified and regularly reviewed (see environmental label requirements).

#### .....

Communicating

Verifying

- Only state the environmental impact(s) that has (have) been analysed in the claim's substantation.
- Ensure information and data used to substantiate the claim are made publicly available, via a weblink, QR code or equivalent. This includes underlying studies, calculations and assumptions.
- Do not use environmental labels or scores that aggregate environmental impacts.
- · State the extent to which climate-related claims are based on carbon offsets and describe the integrity of these carbon offsets.
- Check environmental claims ex-ante via an independent, competent and accredited third-party verifier who can then issue a certificate of conformance.\*
- The verifier shall be a third party conformity assessment body that has been accredited in accordance with Regulation (EC) No 765/2008 on the requirements for accreditation relating to the marketing of products.

#### Requirements for environmental labels

- Fulfil the substantiation, communication and verification requirements.
- Ensure information about the ownership and decisionmaking bodies, objectives of the labelling scheme, and requirements and processes to monitor compliance are detailed and easily accessible.
- Requirements for users have been developed by experts and reviewed by stakeholders.
- Create new schemes only if they show greater ambition than existing schemes and have EU approval.

**Deloitte Source** 





Greenwashing makes the marketplace hard to navigate, and makes consumers question brand integrity

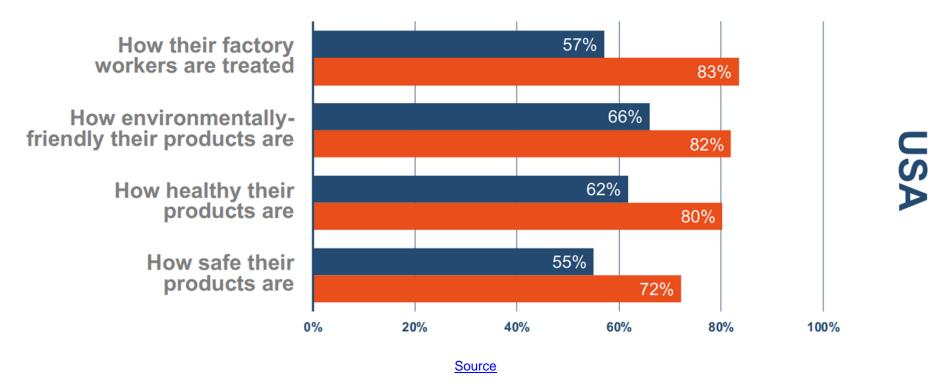




### **Are brands honest?**



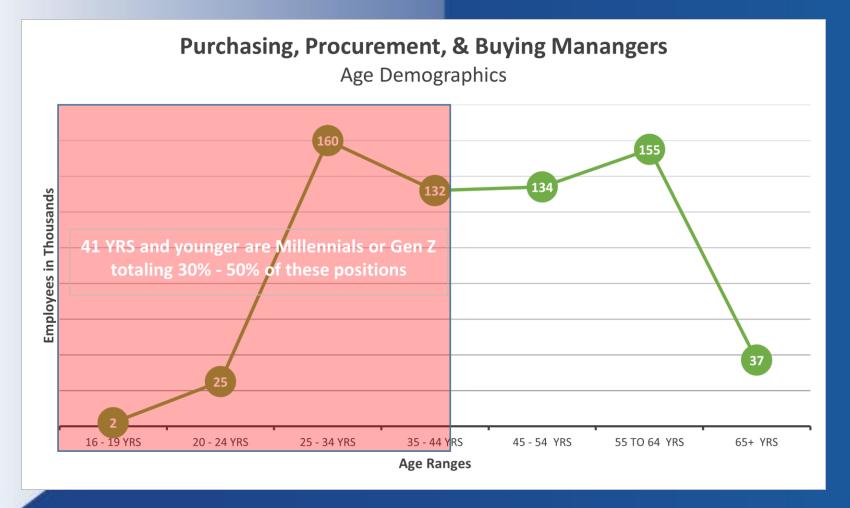
Perception that brands are **never honest**, or **not honest enough**, about:



Source: Futerra consumer research, June 2019. Respondents: 615 consumers in US.



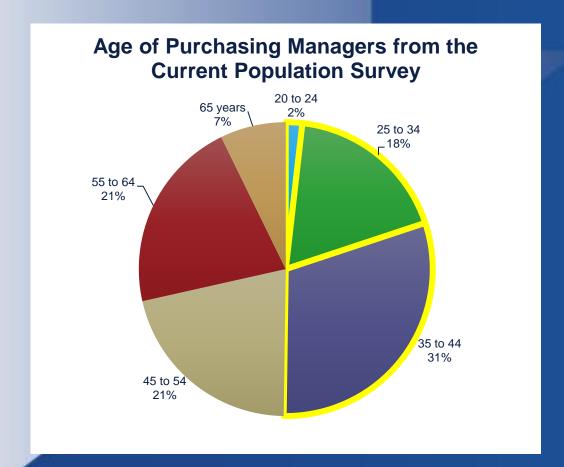




# Age Demographics in **Purchasing**

- **2021**
- U.S. Bureau of Labor Statistics





44 years and younger are Millennials or Gen Z, totaling 50% of these positions

# Labor Force Statistics from the Current Population Survey

- **2024**
- U.S. Bureau of Labor Statistics

https://www.bls.gov/cps/cpsaat11b.htm



# Question: What do you think brands can do to avoid greenwashing?

Please type your answer in the chat

**Answer:** Third-party verification





# **Third-Party Verification**



# Shelton Group Report

September 30, 2020

Certifications
 matter more than
 ever, and brands
 should be
 promoting them

- About a quarter of Americans, in fact, can name a brand – unaided – that they've purchased or not purchased because of the environmental record of the manufacturer. Which begs the question: how do they know a product is green?
  - Eighty-seven percent of Americans say green certifications are important when purchasing a product. So, certifications should be used as a way to validate a brand's green claims.
  - But it's not just about influencing purchases; **certifications build trust.** 
    - Certifications on packaging/labels engender more trust than a brand's advertising or press.
- The moral of the story for brands is that you should use third-party certifications and once you're using them, you should promote them and leverage their trustworthiness to communicate your green product story. This starts on pack. Don't just put the third-party certification logo on your package, tell the story of why it's there.



# Importance of Third-Party Verification to Consumers

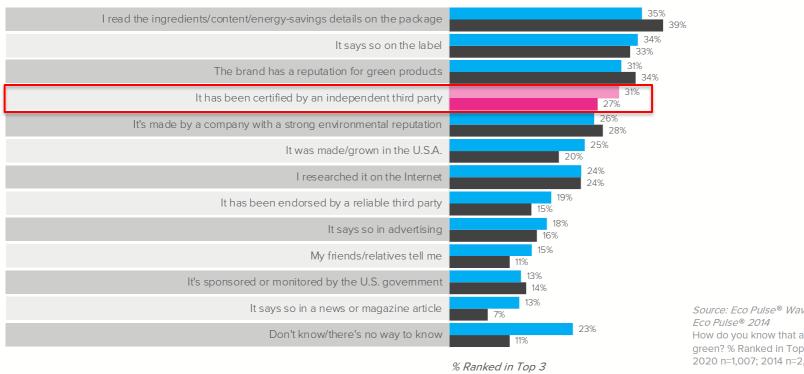
Third-party certifications are rising in importance as a top way consumers discover if a brand is green.



2020 **2014** 

**2020** 

**2014** 



Source: Eco Pulse® Wave 12 2020 and How do you know that a product is green? % Ranked in Top Three 2020 n=1,007; 2014 n=2,015

Source





# Why Verify?

- Verification has several benefits including but not limited to:
  - Competitive advantage for marketing and sales efforts
  - Attractiveness to customers through transparency about sustainability efforts
  - Assisting to identify areas of improvement
  - Mitigation of risk towards greenwashing sanctions







### Value of Certification

To achieve a recycling rate of 99.9% for the domestic sites' waste by 2030, Samsung Electronics' DS Division conducts various activities such as recycling waste, developing recycling technologies, and minimizing the use of disposable products. We aim to achieve the Platinum-grade Zero Waste to Landfill validation for all manufacturing sites by 2025.

Zero Waste to Landfill

Validated across all global facilities by 2025

Company-level

Once zero waste to landfill across operations, confidently publicize this achievement with third-party backing.

Samsung

MEDIA RELEASE - THURSDAY, APRIL 21, 2022

Alcon is the First Healthcare Company to Achieve GreenCircle Certification for Zero Waste to Landfill Manufacturing Facilities



#### Site-level

Highlight the impact of a site's waste minimization efforts through publication online or in corporate sustainability reporting.

Alcon

#### Product-level

Speak to consumers directly by publicizing zero-waste to landfill on a product or brand level.

ASSA ABLOY CURRIES





### Sustainable Procurement

- Companies are putting certain criteria into their procurement evaluation process, and this could include
  - Third-party certifications
  - Sustainability initiatives onsite

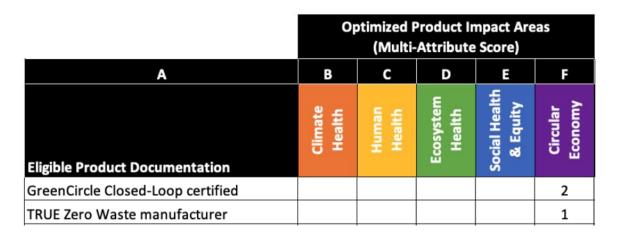






### Sustainable Procurement







## Discover products with sustainability certifications



Climate Pledge Friendly helps you discover and shop for more sustainable products. We partnered with trusted third-party certifications and created our own certification, Compact by Design, to highlight products that meet sustainability standards.





### Waste Diversion Claims

 When stating a waste diversion claim, it is important to state what is included in the claim along with the verifying body.

### • Example:

- Company name verifies that Oak Ridge National Laboratory has diverted 75% of non-hazardous from landfill. This diversion rate does not account for hazardous materials which require specific treatment per federal regulations. Hazardous materials falling under this stipulation represent less than 2% of total waste handled onsite.
  - Note that certifications themselves may not disclose this amount of detail, but a company or site should consider disclosing relevant information













## **Third-Party Verifiers**



### Third-Party Verifiers – Certification Comparison



Landfill Waste Diversion and Zero Waste to Landfill Environmental Claim Validation



**TRUE Certification** 



Waste Diversion from Landfill, Zero Waste to Landfill Certification, and Waste System Audit



SCS Zero Waste Certification





### **About UL Solutions**



Empowers businesses to transform their environmental stewardship into true market leadership.

**UL Solutions** 

- Services include testing, inspection, certification, and advising
- Offers certification of facilities, personnel, processes, products, and systems to applicable standards





### **UL Solutions Waste Diversion Certification**

#### **Landfill Waste Diversion Validation**

- Four claim validations:
  - Energy production via incineration
  - Reuse
  - Recycling
  - Composting

# Zero Waste to Landfill Environmental Claim Validation

- Certification level determined by percent diversion from landfill by methods other than waste to energy
  - **Silver** (90-94%)
  - **Gold** (95-99%)
  - Platinum (100%)
- Listed in UL's SPOT Sustainable Product Database





### About TRUE



Used by facilities to define, pursue and achieve their zero waste goals, cutting their carbon footprint and supporting public health.

TRUE

- Administered by Green Business Certification Inc. (GBCI)
- Total Resource Use and Efficiency zero-waste certification program
- Applies to physical facilities and operations





### TRUE Certification

#### **Certification Levels**

Certified: 31-37 points Silver: 38-45 points Gold: 46-63 points Platinum: 64-81 points

#### **Overview of Categories & Points**

Redesign	4	Leadership	6
Reduce	7	Training	8
Reuse	7	Zero Waste Analysis	5
Compost (Re-earth)	7	Upstream Management	4
Recycle	3	Hazardous Waste Prevention	5
Zero Waste Reporting	4	Closed Loop System	4
Diversion (Min 90%)	5	Innovation	3
Zero Waste Purchasing	9	Total Points	81

August 2021 TRUE Guide to Certification

- Certification level determined by rating system
- Requires 90% diversion from landfill for minimum certification
- Valid for three years





### About GreenCircle Certified (GCC)



Established to be a credible, scientifically based third-party certification body.

GreenCircleCertified

- Created after repeatedly finding products labeled with false and misleading environmental claims
- Certifications of products and operations
- Offers marketing and education support





### GCC Waste Diversion Certifications

- Waste Diversion from Landfill, Zero Waste to Landfill Certifications, and Waste System Audit
- Only up to 2% of total waste can be residual that is sent to landfill or incineration
  - 98% diversion required for zero-waste to landfill certification
- Process requirements include:
  - Site visit to facility and local waste management organizations
  - Communication with every waste outlet









### About SCS Global



Strives to advance sustainable development goals through independent assessment, the application of sound science, and innovative solutions.

**SCS Global Services** 

- Services include certification, training, and consulting
- Industries include natural resources, built environment, food and agriculture, consumer products and climate





### SCS Zero Waste Program

- 50% diversion to be qualified for Zero Waste program
- Must meet 99% diversion to be certified as Zero Waste
  - Review of company program documents such as a zero-waste plan, trainings, invoices, etc.
  - Conducts onsite/virtual audit
- Offers additional certifications for projects and events









### **Comparison of Zero-Waste Certifications**

	UL Solutions	TRUE	GCC	SCS Global
Certification Levels	Silver, Gold, Platinum	Certified, Silver, Gold, Platinum	Zero Waste	Zero Waste
Determined By	Percent diversion	Rating system	Percent diversion	Percent diversion
Percent Diversion for Minimum Zero Waste Certification	90%	90%	98%	99%
Waste Exclusions	None	Hazardous and liquid waste	None	None
Common Industries	Primarily technology, followed by general manufacturing	Buildings such as offices, retail stores, etc.	Manufacturing – building products, pharmaceutical, and consumer products	Building products, still growing as a service



# Closing Remarks



## **Closing Remarks**



### Summary

- Overview of the necessary steps for implementing a waste diversion program
- How to prioritize waste reduction opportunities
- How to develop a zero-waste to landfill program
- Why third-party verification is important
- Homework!
- Next training:
  - Conclusions, Summaries, and Wrap up Presentations
  - April 8, 2025



#### Homework Review

#### **Assignment**

- 1. After learning about developing a roadmap to zero waste to landfill, are there any steps that stand out as areas of necessary improvement for your site and/or company? If so, what are they?
- 2. What kinds of actions items need to take place to achieve the steps identified in Question 1?
- 3. For the action items identified in Question 2, what parties need to be involved to fulfill them? Align necessary parties with action items and steps to zero waste to landfill.
- 4. Does your company have a Green Team or similar? If not, what individuals would likely need to be included to make one? If there already is a team, what facility roles are included on the team?

#### Goal

- For a participant to identify future steps for improving waste minimization and diversion.
- To have a participant begin to think about which individuals or groups will need to be involved in future efforts.





### Homework Overview

- Homework will:
  - Engage participants in the topics to be discussed in the following session
  - Serve as a guide for waste diversion and minimization
- If a homework is completed, please send to presenter, Nick, at <u>nick@sustainablesolutionscorporation.com</u>
  - Please use the subject "Better Plants Session # Homework: Complete Company Name"
  - Participants will be asked to share their learnings and experiences in session 8, and if you would like to participate in this, please reach out to Nick





## Kahoot!



Q&A

